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Managing Behavioral Healthcare for the citizens of Duplin, Lenoir, Sampson and Wayne Counties

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FY 2008-09: 2nd Quarter Needs Assessment Update

Report to Eastpointe Area Board and CFAC

Crisis Services:

Mobile Crisis Management- Easter Seals UCP has hired required staff for Mobile Crisis Management; working on endorsement; implementation date is February 16, 2009. Training for Eastpointe Access/STR staff regarding procedure/protocol for warm telephonic transfer to Crisis Workers is scheduled for February 3, 2008.

- Endorsed Waynesboro Family Clinic for Mobile Crisis Management- Goldsboro/Wayne County 10/1/08 (direct enrolled Medicaid Provider)

Walk in Crisis Centers- Operational in all 4 counties; expectation for acceptance of “walk in” consumers who are screened at STR and meet criteria for urgent appointments, but appointments are not available with other appropriate providers.

Substance Abuse Services- Adults and Children/Adolescents:

- Received/awarded Cross Area Service Program (CASP) Funds for start up funding for Substance Abuse Intensive Outpatient Program and Halfway House for females for Tri County Community Health Center in Sampson County
- Endorsed Waynesboro Family Clinic for SAIOP- Goldsboro/Wayne County-10/1/08
- Addition of Substance Abuse Intensive Outpatient Program to the contract for Waynesboro Family Clinic in Goldsboro
- Continued technical assistance/training/consultation with Paul Nagy, Consultant from Duke Addictions Clinic, SA providers- working particularly with Substance Abuse Intensive Outpatient Program providers; monthly teleconferences and quarterly site visits
- Prevention- continued providing SA supervision by Certified Prevention Specialist Amanda Outlaw
- Posted Request for Proposals (RFP) for SA Calendar Initiative for the purpose of appointment availability for SA consumers; received proposals but unable to implement due to state de-allocation of SA funding

Kenneth E. Jones, MPA
Area Director/CEO

An Equal Opportunity/Affirmative Action Employer

Rita Hodges
Board Chairperson

“Renewing the mind, restoring the spirit”

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Child and Adolescent Day Treatment:

- ADLA, Inc.- Goldsboro/Wayne County- endorsed 10/21/08
- The Lawson's House- Wallace/Duplin County- endorsed 11/6/08
- GET Services, Inc.- Kinston/Lenoir County- endorsed 12/8/08

Intensive In Home Services:

- Community Care Center- Kinston/Lenoir County- endorsed 9/22/08
- Easter Seals/UCP/ASAP- Clinton/Sampson County- endorsed 9/26/08

Psychiatric Residential Treatment Facility:

- Posted Request for Letters of Interest from providers of Children's Residential Treatment Services
- Selected NOVA, Inc. for the establishment and operation of PRFT in the Eastpointe catchment area

Children's Residential Treatment Services:

- S & K Gracious Living- Harrells/Sampson County- Level III, endorsed 10/29/08
- Freeman House- Goldsboro/Wayne County- Level II, endorsed 12/8/08

Community Support Team:

- Barbara's Love and Care Homes- Kinston/Lenoir County- endorsed 11/6/08

Mental Health Outpatient Treatment:

- Initiated contract with Tranquility Counseling Services Goldsboro/Wayne County for Sex Offender Specific Treatment for children/adolescents and adults

Peer Support:

- Requested and received approval from the Division of MH/DD/SAS for the establishment in IPRS for an alternative service definition "After Care Support"- Peer Support Specialist will help to ensure that consumers discharged from psychiatric hospitalization receive initial appropriate follow up and adequate re-introduction to the community.

Developmental Disabilities Services:

CAP-MR/DD

- Reviewed existing CAP-MR/DD Providers for compliance with Modified Service Definitions as a result of new waiver implementation 11/1/08
- Reviewed existing providers for addition of a new waiver service- Home Supports
- Long Term Vocational Supports- Crossroads Support Services – Goldsboro/Wayne County- endorsed 11/1/08

- Long Term Vocational Supports- A Small Miracle- Goldsboro/Wayne County- endorsed 11/17/08
- Crisis Services, Supported Employment- ReNu Life, LLC- Goldsboro/Wayne County- endorsed 11/18/08
- Long Term Vocational Support- Abilities, Inc.– Kinston/Lenoir County- endorsed 12/3/08

Community Based Work and Volunteer Activities/ Educational/Recreational/ Social Activities:

Eastpointe conducts a bimonthly meeting designed for Qualified Professionals, to provide them with resources that are currently available in our communities. The following agencies have presented thus far to this group to increase awareness of these types of resources:

- Day by Day Treatment Center of Johnston County- Residential SA program and SAIOP
- Albert Barron- Eastpointe Housing Coordinator- Down East Homeless Coalition, available housing opportunities
- Becky Cale- Eastpointe Provider Relations Director- Project PRIDE Grants- Caswell Center Foundation- for individuals with MR/DD

Additional Educational Opportunities for providers/ consumers/families:

- Dr. Mary Holley- Nationally known speaker on methamphetamines: use, abuse and prevention
- Viable Solutions- National Accreditation for CAP-MR/DD
- Glenda Alcock- Eastpointe DD Specialist/UM Care Manager- training on new CAP-MR/DD waivers
- SEAHEC and Eastpointe jointly sponsored “Screening/ Diagnosing/ and Treating Adult Depression in Primary Settings”
- Anna North- Eastpointe Quality Management Director- QI Plan/QI Project Training
- Nubian Scholar- Motivational Speaker- presentation at county schools
- Robert Fuller- Estate Planning: Guardianship Issues, Asset Issues, Ethical Issues, and Confidentiality Issues

Provider Voluntary Withdrawals of Endorsement:

- 9/30/08 White Alternative Services, Inc.- CSC; Clinton/Sampson County; 25% QP billable time requirement
- 9/30/08 Baptist Children’s Homes, Inc. Kennedy Home- Children’s Residential Treatment Services Level III; Kinston/Lenoir County; closed home
- 10/28/08 Hope of Sampson County, LLC- CSA, CSC; Clinton/Sampson County; accreditation
- Hawthorne Services, Inc.- CAP-MR/DD; Goldsboro/Wayne County; not providing services
- PORT Human Service- CSA; Kinston/Lenoir County; 25% QP billable time requirement

Provider Involuntary Withdrawals of Endorsement:

- Outreach Residential Inc.- Children’s Residential Treatment Services Level III; Autryville/Sampson County- 11/10/08