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Managing Behavioral Healthcare for the citizens of Duplin, Lenoir, Sampson and Wayne Counties

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FY 2009-2010: 2nd Quarter Needs Assessment Update

Report to Eastpointe Area Board and CFAC

Housing

- Eastpointe Shelter Plus Care Grant #2, submitted in November 2009
 - Requested 11 slots, application was ranked 2nd in the state among new applicants; thus, was offered 3 additional slots
- Albert Barron, Eastpointe Housing Coordinator, conducted a presentation at 12/17/09 Qualified Provider Meeting on “Targeted Unit and Shelter Plus Care Programs Update”

Developmental Disabilities Services

- CAP-MR/DD Services:
 - Family First Support Center, Inc- Mt Olive/Wayne County- Crisis Services, Home and Community Supports, Personal Care, Respite Care Non Institutional Community Based, Supported Employment- endorsed 11/10/09
- Glenda Alcock, Eastpointe Care Manager/DD Care Coordinator, conducted “CAP-MR/DD Update” presentation at 10/15/09 and 12/17/09 Eastpointe Provider Meetings
- Clay Doxey, Eastpointe Medicaid UM Director, conducted “CAP-MR/DD Update” presentation at 11/19/09 Eastpointe Provider Meeting

Mental Health Services

- Child and Adolescent Day Treatment:
 - Caring Community Services LLC- Goldsboro/Wayne County- endorsed 10/19/09
- Diagnostic Assessment:
 - Dixon Social Interactive Services, Inc.- Kinston/Lenoir County- endorsed 10/5/09

Kenneth E. Jones, MPA
Area Director/CEO

An Equal Opportunity/Affirmative Action Employer

Rita Hodges
Board Chairperson

“Renewing the mind, restoring the spirit”

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- Intensive In Home Services:
 - Harbor House Inc.- Goldsboro/Wayne County- endorsed 10/2/09
 - American Human Services, Inc.- Goldsboro/Wayne County- endorsed 10/12/09
 - Turning Pointe Group Home, Inc.- Goldsboro/Wayne County- endorsed 10/14/09
 - Upscale Residential Care, Inc.- Kenansville/Duplin County- endorsed 10/23/09
 - CNC Access, Inc.- Kinston/Lenoir County and Warsaw/Duplin County- endorsed 10/26/09
 - White Alternative Services, Inc.- Clinton/Sampson County- endorsed 11/12/09
 - Barbara's Love and Care Homes- Kinston/Lenoir County- endorsed 11/16/09
 - Wayne County Day Treatment LLC- Goldsboro/Wayne County- endorsed 11/20/09
 - Helping Hands Care Management Services, Inc.- Wallace/Duplin County- endorsed 12/9/09

- Community Support Team:
 - Harbor House Inc.- Goldsboro/Wayne County- endorsed 10/2/09
 - American Human Services, Inc.- Goldsboro/Wayne County- endorsed 10/12/09
 - Turning Pointe Group Home, Inc.- Goldsboro/Wayne County- endorsed 10/14/09
 - Our Circle of Care LLC- Goldsboro/Wayne County- endorsed 10/14/09
 - Upscale Residential Care, Inc.- Kenansville/Duplin County- endorsed 10/23/09
 - CNC Access, Inc.- Kinston/Lenoir County and Warsaw/Duplin County- endorsed 10/26/09
 - Wayne County Day Treatment LLC- Goldsboro/Wayne County- endorsed 10/26/09
 - White Alternative Services, Inc.- Clinton/Sampson County- endorsed 11/12/09
 - Helping Hands Care Management Services, Inc.- Wallace/Duplin County- endorsed 12/9/09

Substance Abuse Services

- Sponsored monthly Teaching Case Conferences for Eastpointe SA Providers with Paul Nagy, Duke Addictions Clinic

Provider Voluntary Withdrawals of Endorsement

- Universal MH/DD/SAS- Community Support Child, Community Support Adult; Warsaw/Duplin County- effective 11/2/09; due to state budget cuts
- Essential Inc.- Community Support Adult, Community Support Child, Community Support Team; Kenansville/Duplin- effective 11/7/09; due to significant changes to the service definition
- Golden Opportunity Homes Inc.- Children's Residential Treatment Level III; Clinton/Sampson County; effective 10/24/09; closed licensed group home on 8/31/09
- Addus Healthcare North Carolina Inc. dba Down East Healthcare- CAP-MR/DD Services; Kinston/Lenoir County; effective 11/3/09; Provider discontinued their CAP-MR/DD Program
- Advantage Care of North Carolina LLC- Assertive Community Treatment Team, Diagnostic Assessment; LaGrange/Lenoir County; effective 11/3/09; provider closed the business
- Interim Health Care- CAP-MR/DD Services; Kenansville/Duplin County; effective 11/4/09; provider no longer providing CAP-MR/DD services in our area
- Peterkin and Associates, Inc. –SAIOP; Clinton/Sampson County; effective 11/6/09; provider did not renew license
- Universal MH/DD/SAS- CAP; Warsaw/Duplin County; effective 10/30/09; provider closed the site
- Passionate Care Community Support Services- Community Support Adult, Community Support Child; Goldsboro/Wayne County; effective 11/5/09; provider requested withdrawal

Provider Involuntary Withdrawals of Endorsement

- L & J Group Homes Inc.- CRTS Level III-Warsaw/Duplin County- effective 9/30/09; DHSR revoked license
- Kristi's Homes, Inc.- CAP-MR/DD Services- LaGrange/Lenoir County- effective 11/2/09; failure to meet national accreditation deadline
- DK Ambassadors- CAP-MR/DD services; Goldsboro/Wayne County; effective 11/2/09; failure to meet national accreditation deadline

Provider Denials of Endorsement

- Easter Seals UCP North Carolina, Inc.- Multisystemic Therapy- Goldsboro/Wayne County; endorsement denied 10/19/09- provider failed to comply with endorsement requirements; the MST service definition requires an introductory training for staff, and provider did not complete the mandatory training prior to the request for endorsement
- Superior Healthcare Services, Inc.-Intensive In Home Services- Kinston/Lenoir County; endorsement denied 11/8/09- provider not equipped to provide the services for which the application for endorsement was made, or provider does not have available the professionals required to provide or supervise treatment.
- White Alternative Services, Inc.-Diagnostic Assessment- Clinton/Sampson County; endorsement denied 11/12/09- provider not equipped to provide the services for which the application for endorsement was made, or provider does not have available the professionals required to provide or supervise treatment.

Training/Education

- Conducted Community Forums in all four counties to address the many budget cuts received from the state and the impact of the budget cuts on consumer services
- Co-Sponsored "Service Documentation Training" with SEAHEC; Lisa Bunting, presenter
- Co-Sponsored "Diversity Awareness: Building Better Relationships" Training with James Sprunt Community College; John Formica, presenter
- Sponsored "Rethinking Schizophrenia Management: Exploring a Once-Monthly Medication" Training Dr. James Barker, presenter
- "Understanding Confidentiality and Consent for Services to Minors" presentation at October 2009 Provider Meeting; presenter Tamiko Loftin, Eastpointe Care Coordinator