



Who is CFAC?

The members of Eastpointe's Consumer and Family Advisory Committee (CFAC) are a group of volunteers. Our members are people (called consumers), or family members, who receive mental health, intellectual/ developmental disability or substance abuse services. (MH/IDD /SA)

What does CFAC do?

CFAC members work with Eastpointe to make sure the voices of the consumers and their families are heard and

that every consumer receives quality care and services. Our goal is to help Eastpointe better serve consumers and their families.

The CFAC meets every month to discuss what consumers need, how money is spent, and what improvements are needed.

Where do CFAC members come from?

CFAC members come from all four counties that Eastpointe serves: Duplin, Lenoir, Sampson and Wayne.

Why is there a CFAC?

The State of North Carolina wants consumers and family members to have a voice in how they receive services, so they passed a law forming CFAC's. Now consumers and

family members have a say in how they receive services.

The CFAC makes sure that each disability group – (MH/IDD/SA) is represented fairly.

CFAC also works with the Eastpointe Leadership Team once a week. Opinions about important decisions for consumers and families are heard.

Once a month the CFAC presents ideas to Eastpointe's Board of Directors, and to the State CFAC.



WHEN DOES CFAC MEET?

The CFAC meets on the fourth Wednesday of each month at the First United Methodist Church, 120 East James Street, Mount Olive, NC.



HOW CAN I FIND OUT MORE ABOUT CFAC?

Consumers can learn what CFAC is by attending a

meeting. CFAC welcomes consumers and their families to attend CFAC meetings. This is a time to bring questions and concerns to the committee. Minutes of the CFAC meetings are posted on Eastpointe's website every month.

Future events of interest to consumers are posted in the Upcoming Events section on the website.

OUR CURRENT MEMBERS ARE:

Nancy Moore, Chair
Patricia Raynor, Vice Chair
Nancy Black
Carol Bowles
Ginger Carr
Tracy Charles-Craft
Archie DeKeyser
Ann Jones
Virginia Gilbert
Sue Guy
John Lapoint

For more information, visit The Eastpointe website:
www.eastpointe.net

Or contact
Venessia Hill—CFAC Liaison
919.587.0382 or
1.800.513.4002



Consumer and Family Advisory Committee

ORDINARY PEOPLE MAKING
EXTRAORDINARY CHANGES