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Sarah N. Stroud, CEO

Dear Provider Agency,

Welcome to the Eastpointe Provider Network! As a Provider for Eastpointe LME/MCO, you join a community of behavioral health service providers who are committed to providing quality services to the citizens of Bladen Columbus, Duplin, Edgecombe, Greene, Lenoir, Robeson, Sampson, Scotland, Wayne and Wilson counties. We appreciate your dedication to enhance the quality of life for our citizens by assisting us in our mission to work together with individuals, families, providers, and communities to achieve valued outcomes in our behavioral healthcare system.

Please go to our website www.eastpointe.net and go to Provider then go to Becoming a Provider New Provider Orientation and you will find our Eastpointe Provider Operations Manual and a copy of "Getting Started: For New Eastpointe Providers", a listing of various links for providers. I hope you will find these items helpful as you strive to provide quality services to Eastpointe members.

Once again, we thank you for your interest and commitment in working with us to meet the needs of members in the Eastpointe catchment area. If you have questions, need additional information, or require technical assistance, please contact our Network Operations Call Center at (888) 977-2160 or networkoperations@eastpointe.net

Sincerely,

Linda Hawley Isbell, MA, CI
Director of Network Operations



Managing Behavioral Healthcare for the Citizens of Bladen, Duplin, Edgecombe, Greene, Lenoir, Robeson, Sampson, Scotland, Wayne, and Wilson Counties

An Equal Opportunity/Affirmative Action Employer

www.eastpointe.net