

POLICIES AND PROCEDURES

Policy Title: Provider Network		
Policy Number: E-4.4.6		
Original Effective Date: June 28, 2011	Approved by:	Eastpointe Board of Directors
Revised/Review Date: October 9, 2018	Approved by:	Eastpointe Board of Directors

Policy: Eastpointe Local Management Entity / Managed Care Organization (LME/MCO) shall develop and maintain a contract network of quality behavioral healthcare service providers based on consumer and community needs and resources available. **(CORE 34)** Criteria for network participation focus on:

- Consumer needs,
- Ensuring quality of care, **(HNM 3)**
- Ensuring quality of service, **(HNM 3)**
- Meeting the business needs of the organization
- Serves the geographic area within the provider network **(HNM 1b)**
(HNM 1-3)

Ensuring that both access and availability of providers to meet the medically necessary service needs of Medicaid funded members, and non-Medicaid funded members within available resources. **(HNM 2)**

Definitions: N/A

Procedure:

1) Types of Behavioral Healthcare Services **[HNM 1(a)]**

- The types of behavioral healthcare services offered within the Eastpointe contract network include those specialty services designed for the treatment of individuals with mental health, intellectual/developmental disability, and/or substance abuse needs/ issues.
- The specific array of services offered within the provider network is set forth by the HDDS through the Division of Mental Health, Development Disability and Substance Abuse Services (DMH/DD/SAS) and the Division of Health Benefits (DHB).
- Services are categorized as either 1) Basic services, or 2) Enhanced services. The table that follows is a sample of these kinds of services and is not all inclusive.

URAC Reference: HNM 1-3; CORE 34	EQRO Reference:
Contract Reference: Medicaid Contract Attachment B, Section 6.4	Regulation: 10A NCAC 27G .0104; 42 CFR § 438.206
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Basic Services	Enhanced Services
Outpatient Treatment Medication Management Assessment	Ambulatory Detoxification Assertive Community Treatment Team (ACTT) Child and Adolescent Day Treatment Community Support Team (CST) Diagnostic Assessment Intensive In Home Care (IIH) Medically Supervised or ADATC Detoxification/Crisis Stabilization Mobile Crisis Management Multi-systemic Therapy (MST) Non-Hospital Detoxification Opioid Treatment Partial Hospitalization (PH) Facility Based Crisis Programs Psychosocial Rehabilitation (PSR) Substance Abuse Comprehensive Outpatient Treatment Program (SACOT) Substance Abuse Intensive Outpatient Program (SAIOP) Substance Abuse Medically Monitored Community Residential Treatment Substance Abuse Non-Medical Community Residential Treatment Children's Residential Treatment Services Innovations Services Adult Developmental Vocational Program (ADVP) Inpatient Hospitalization

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