



Administration: 800-513-4002  
Access to Care: 800-913-6109  
TTY Service: 888-819-5112

*Managing Behavioral Healthcare for the citizens of Duplin, Lenoir, Sampson and Wayne Counties*

100 South James Street, Box B  
Goldsboro, NC 27530  
Fax: (910) 298-7180

2901 North Herritage Street  
Kinston, NC 28501  
Fax: (910) 298-7188

PO Box 369  
Beulaville, NC 28518  
Fax: (910) 298-7180

Dear Provider Agency,

Welcome to the Eastpointe Provider Community!! As a Provider for Eastpointe, you join a community of behavioral health service providers who are committed to providing quality services to the citizens of Duplin, Lenoir, Sampson, and Wayne Counties. We appreciate your dedication to enhance the quality of life for our citizens by assisting us in our mission to collaboratively work with consumers, families, providers, and communities to manage and continually improve a behavioral healthcare system that ensure accessibility, accountability and empowerment of people to achieve valued outcomes.

Enclosed with this letter you will find a copy of the Eastpointe Provider Operations Manual and a copy of "Getting Started: For New Eastpointe Providers", a listing of various links for providers. I hope you will find these items helpful as you strive to provide quality services to Eastpointe consumers.

Once again, we thank you for your interest and commitment in working with us to meet the needs of consumers in the Eastpointe catchment area. If you have questions, need additional information, or require technical assistance, please do not hesitate to contact any of the Eastpointe staff.

Sincerely,

Becky Cale  
Provider Relations Director

Enclosures: Provider Operations Manual  
Helpful Links for New Providers Handout

Kenneth E. Jones, MPA  
Area Director/CEO

An Equal Opportunity/Affirmative Action Employer

Lee Smith  
Board Chairperson

*"Renewing the mind, restoring the spirit"*

[www.eastpointe.net](http://www.eastpointe.net)