



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES
AND SUBSTANCE ABUSE SERVICES

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

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INTERIM SENIOR DIRECTOR

MEMORANDUM

Date: January 26, 2017

To: LME/MCO CEOs
LME/MCO IRIS Reporting Staff
LME/MCO Contract Managers
DMHDDSAS LME/MCO Liaisons and Mabel McGlothlen, Team Leader for System Performance and Project Management
DMA LME/MCO contract managers and Deb Goda, Behavioral Health Unit Manager
Emunda Reed, DSOHF
Stephanie Gilliam, MH Licensure, DHSR
Rita Horton, Health Care Personnel Registry and Complaint, Intake Unit, DHSR

From: Glenda Stokes, Customer Service and Community Rights Team Leader, DMHDDSAS
Lisa J. Haire, MSW, Assistant Director, Quality Management and Operations, DMHDDSAS

Subject: Request for Information (RFI)

The North Carolina Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS) will be issuing a Request for Information (RFI) to identify potential, commercial, electronic systems for use in reporting to the state incidents of restrictive intervention, injury and accidents involving consumers receiving community mental health, intellectual and developmental disabilities and/or substance use services.

The RFI is a first step in a process to consider replacement of the North Carolina Incident Response Improvement System (IRIS) with an updated system. Please continue to use the current IRIS system for all incident reporting for Category A and B providers. All reporting timeframes and processes remain in effect until further notice.

We are asking that the Local Management Entity / Managed Care Organization (LME/MCO) staff share this information with their providers and vendors. The RFI will be posted on the state open bid website, web address below, by February 15, 2017.

<https://www.ips.state.nc.us/ips/OpenBidSearch.aspx>

www.ncdhhs.gov • www.ncdhhs.gov/mhddsas/
Tel 919-733-7011 • Fax 919-508-0951
Location: 306 N. Wilmington St. • Bath Building • Raleigh, NC 27603
Mailing Address: 3001 Mail Service Center • Raleigh, NC 27699-3001
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cc: Mary Hooper, NC Council on Community Programs
Karen McLeod, Benchmarks
Bob Hedrick, NC Providers Council
Kristy Reed and Keri Erb, Provider-LME-MCO Leadership Forum